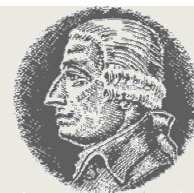


John Howard Society Of Durham Region ANNUAL REPORT—2006



ANNUAL MEETING: APRIL 17, 2007

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adept honest
experienced
fair dedicated
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supportive
guidance

Message from the Executive Director and President of the Board

This past year has been a mixture of renovation, and restructuring.

In February, months of planning by our employment team paid off in the form of Durham's first large Skilled Trades Fair at the Civic Auditorium in Oshawa. Dozens of skill trades presented their crafts, experiences and tools live for nearly 2000 students from across Durham.

The agency recovered from the loss of our Whitby site, closed due to a fire in a neighbouring building in 2005, by opening a new and even larger facility! Like a phoenix from the ashes, this 6,000 square foot site boasts some of the best programming space available.

Significant changes in the structure of our employment funding model changed the way we were able to deliver our long-standing and very successful Job Connect program. In addition to employment resources and one to one career counsellor support, we can now offer Job Placement Supports for individuals and businesses in Ajax and Whitby.



Ajax Office



Whitby Office



Oshawa Office



Clarington Office

Support from United Way, all levels of government, business and individuals is greatly appreciated. Each plays a part in our ability to create a service model that is more than the sum of it's parts. We thank our funders for investing in the people of Durham.

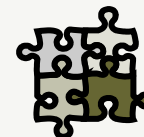
If it were not for the dedication of our volunteers, students and staff, changes such as those we faced in 2006 could have resulted in a significant reduction of service. These people have their hearts in the right place, which in turn creates an atmosphere that our clients appreciate as being approachable, accessible, comfortable and supportive.

As we look towards 2007, we see an exciting year of new initiatives developing, particularly in the areas of Extrajudicial Measures, Youth in Transition and Restorative Justice. We hope you will join us in these new steps.

~ Bill Fry, Executive Director
~ Gord Brooks, President

2006 Highlights

- ◆ NEW bigger, better, brighter JHS office opens in Whitby!
- ◆ Giant Trades Fair introduces hundreds of youth to new employment opportunities
- ◆ Returning to our roots—restorative justice on the horizon.



INSIDE THIS ISSUE:

| | |
|--------------------------|----|
| Board of Directors | 2 |
| Program Activity | 2 |
| What's The Connection? | 3 |
| Programs & Services | 4 |
| New in 2006 | 6 |
| Restorative Justice | 7 |
| Thanks to Our Volunteers | 8 |
| Thanks to Our Supporters | 9 |
| Financial Statement | 10 |
| Staff Recognition | 11 |
| Be a Part of the Work | 12 |



Vice President of the Board, Jim Adams, receives a welcome plaque from the Whitby Chamber of Commerce (Whitby Grand Opening)

Board of Directors

Thank you to the dedicated and supportive members of the board. These volunteers play an important role in helping to shape the direction of the agency and seeing JHS Durham achieves success in its strategic planning.

- | | |
|-----------------------------------|-----------------|
| Gord Brook (President) | |
| Jim Adams (Vice President) | Sandy Archibald |
| Cliff Lehman (Treasurer) | Steve Gyorffy |
| Abb Gilbert (JHSO Representative) | Ted Marks |
| Hugh Peacock | Bruce Wallace |

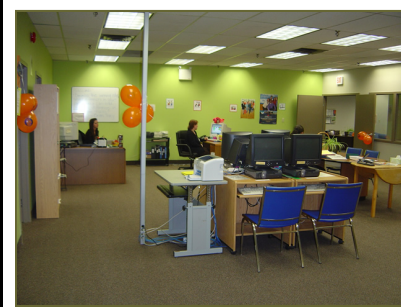
Program Activity

All of our programs continue to be very busy, particularly those which underwent structure changes in 2006, such as Employment Services. In 2006 we began offering Job Development Placement Support in Ajax and Whitby through the Job Connect program, and renovated our Oshawa employment resource room. Our Pardon application assistance service saw a significant increase in clients, while Literacy has maintained its level of over 10,000 hours of direct client teaching time. Values in the table below reflect total activity over all of our locations.

| Program | 2006 Activity |
|---|---------------|
| Counselling Service Applicants | 313 |
| Active Parenting Group Applicants | 109 |
| Employment Services (Total New Clients) | 3,409 |
| Literacy (Learner Hours) | 10,614 |
| Project X-Change (Needles In) | 109,782 |
| Firehouse Youth Centre (Members) | 436 |
| New Pardon Applications Files | 75 |
| Adult Anger Management Applicants | 269 |
| Housing Services (Housholds Served) | 972 |
| Dads Aiming for Direction and Support | 43 |



Whitby Office—Before Renovations



Whitby Office—After Renovations



Effective, just and humane responses to crime and its causes.

- WHAT'S THE CONNECTION BETWEEN THE MISSION AND THE SERVICES AT JHS?

In the pages that follow, and perhaps in your experience of working with us, you might have asked yourself at some point, “Why is JHS delivering these kinds of programs? What’s the connection to their mission statement which talks about crime?”

When we began as a group of volunteers in 1962, we were working with inmates in the Whitby Jail. That connection is pretty clear—a humane response of helping individuals to reintegrate with society after incarceration. By assisting these people with basic needs after release, we sought to improve their odds of personal growth and success so that they wouldn’t come into conflict with the law again.

As research into the science of human nature expanded our understanding of the individual, we recognized that there was another path we could use to help the community. Important studies such as the *What Works* body of research demonstrated that the more issues a person was facing, homelessness, unemployment, illiteracy, the inability to cope with anger effectively, the more likely that individual would come into conflict with the law. We needed to come up with a pre-emptive boost for the needs and motivations of those battling with these barriers to success.

We adapted and expanded our programming to direct our energies towards preventative models of service. We opened our doors to all those in need; the homeless and the unemployed, the wandering youth and the marginalized adult. Now we were addressing “Effective, Just and Humane responses...” to the causes of crime. Investing in this large population meant we could reach into the lives of those who were hurting now, and help them out before they became entangled with the courts, criminal records and emotional angst over regret and remorse. We would be the objective ear they need, the strong shoulder to lean on. No one would be pulled along, but so long as the individual was ready to make positive changes in their life, we would be there to help.

Guided by this principal of helping those who were at risk or had already been in trouble, our services have continued to adapt and grow to this very day. It means that when an individual walks in for help with one thing, we can meet that need and also help him or her in other ways they never even considered. Come in for help with finding a job, and we can tap you into affordable housing, or help balance that home budget for the lean time ahead. Come talk to a counsellor about the challenges of being a single parent, and discover the route to better communication with your children, how they can benefit from our youth services, and perhaps most important of all, that you’re not alone.

Effective, just and humane responses to crime and its causes. We tackle the both sides of the equation, because people need a complete solution.

Programs & Services 2006

- ACTIVE PARENTING**
- ANGER MANAGEMENT**
- COUNSELLING SERVICES**
- DADS**
- EMPLOYMENT SERVICES**
- FIREHOUSE YOUTH CENTRE**
- HOUSING SERVICES**
- LEARNING ALTERNATIVES**
- PARDONS ASSISTANCE**
- PROJECT X-CHANGE**
- RESIDENTIAL PROGRAM**

An 8-week group program of 2 hours per session. Designed to create a line of communication with your children and enhance parenting skills. Discover how to eliminate power struggles with discipline skills that really work, such as the "method of choice." Participants also learn how to develop your children's pride and inner strength, to teach them a true sense of responsibility. This program comes in formats for parents of children age 0-4, 5-12 and teens.

A 10-week group program of 2.5 hours per session. Teaches how to identify the triggers and develop coping skills to allow a person to resolve conflict in a positive way. There is separate programming for adults and youth.

Individual and group counselling is provided on a confidential basis, by qualified professionals. Support is available for areas such as stress, anxiety, relationships, substance abuse, family counselling, separation, depression, court support and more.

The D.A.D.S. Program is for fathers of any age who are experiencing issues related to separation and divorce. Our weekly drop-in groups cover a variety of topics including effects of separation and divorce on children, parenting issues, conflict resolution, healthy relationships, stress management and more.



After-school and summertime drop-in center providing adult supervised recreation. Created in 1998 after the community approached JHS about offering alternative programming for youth. Each weeknight youth can enjoy basketball, pool, exercise equipment and are made an active part of special events in the community.

JHS Employment Services include Job Connect, Summer Jobs Service and four employment resource centres across Durham. Any job seeker is welcome to access our resource centres and use our Internet, fax, photocopier, resume templates, job boards and much more. For youth Job Connect and Summer Jobs Service provides one to one counsellor support. Our staff can also be called upon for presentations in schools, and to help employers with large hiring events.

Eviction prevention, mediation and advocacy, I.D. Clinic, assistance locating housing, workshops for both tenants and landlords on the Tenant Protection Act, inmate post-release support.

Adult literacy program for basic reading, writing, and math skills, providing 1-1 or group instruction with flexible hours. Learners work at their own pace to meet their employment, educational, or independence goals. Participants can join the program at any time during the year.

Help applying for a federal pardon. JHS assists with the application, aiding the client in understanding all the steps necessary, the documentation required, how to get that documentation, and more.

Harm reduction program to keep used needles off the streets and prevent the spread of blood-borne diseases. Sexual health education and resource links to vaccinations, AIDS testing and more.

Independent living skills education program supporting up to 14 residents. Primarily for youth age 16 to 24, this structured environment has up to 8 youth living in a house, sharing responsibilities such as chores, meal planning, cooking, and more. Each participant has an individualized action plan and counselling support.

NEW IN 2006

Construction Craft Worker Pre-Apprenticeship Program (Feb—Sept. 2006)



PARTICIPANTS TRAINING IN COBOURG USING REAL-WORLD TOOLS AND PROCEDURES.

JHS facilitated its third Pre-apprenticeship Training Program in 2006 with the Construction Craft Worker course. Described by the Universal Workers Union as “the most versatile worker in the construction industry,” an individual trained in Construction Craft is able to complete a wide variety of tasks within a construction project and is therefore an important part of any construction team. Fifteen participants were provided with daily transportation from Bowmanville to Cobourg in order to have this unique opportunity to gain academic and hands-on training. The knowledge and skills that were acquired were then applied to securing a work placement.

Before beginning training at the Local 183 Lifelong Learning Centre in Cobourg, participants received academic upgrading from JHS Project Facilitators in order to prepare them for the curriculum they would be completing. Training also consisted of hands-on building tasks made possible by the Local’s fully interactive facility. During this time Metroland Newspaper, Durham’s foremost source for local news, took a marked interest in the program and even interviewed a participant for a feature article!

Before assisting students in securing employment, JHS Project Facilitators had participants complete an employment research project that included a list of companies each individual would like to work for. Staff then began long inroads into the construction industry with the result being that all fifteen participants were employed by project end. Like the diversity of skills gained in Construction Craft training, participants were employed in a wide variety of specialized fields ranging from restoration to concrete framework. As of the program end date some individuals have registered as apprentices, but all now have the opportunity to add to Ontario’s skilled work force.

Youth Skilled Trades Fair

In February of 2006, JHS filled Oshawa’s Civic Auditorium with over 20 exhibitors representing employers, unions, training organizations and colleges in a spectacular “interactive” event to raise awareness of careers in skilled trades among youth. Over 900 students from local high schools attended the event with an additional 500 youth from the general public arriving on their own!

Instead of simply providing youth with printed information regarding the various skilled trades, they were treated to a visual feast of everything from brick laying to crepe making. Local salons were on hand to demonstrate techniques and electrical workers brought a life-sized streetlight on the blink. Youth were able to ask questions directly to professional skilled trades people and, of course, were sent home with resources

that plant the seed of future career choices.

Approximately 35 different trades were represented at the Trades Fair, with staff from JHS on hand with two exhibits from our Horticultural Technician and Construction Craft Worker Pre-Apprenticeship Programs, respectively. Rounding out the exhibits were Colleges offering information on post secondary studies, community service providers encouraging youth to access employment and other services, and the Durham Region Local Training Board.

An amazing amount of planning and preparation went into the Youth Skilled Trades Fair Event and the response from all who attended was overwhelmingly positive. It was a one-of-a-kind event that JHS was proud to provide to our community.





Restorative Justice & Alternatives to Suspension

The roots of the John Howard Society are in support services for individuals that had become involved with the justice system. In Durham, our particular branch began by working with inmates from the Whitby Jail. Over time we broadened the spectrum of outreach to offer programs aimed at crime-prevention. It allowed us to help even more people across Durham, reducing the odds of those individuals coming into conflict with the law in the first place. Now we're taking steps to address another area of community needs – restorative justice programs, and alternatives to school suspension.

What is Restorative Justice?

Restorative justice emphasizes repairing harm through cooperation by all parties involved. A fair and appropriate response is developed with input from the victim, support from a facilitator, and with cooperation from the offender. It's different from the traditional route of court in that,



- The victim has the opportunity to be more directly involved in the solution, and
- The offender has the opportunity to grasp more clearly, the impact of his/her actions.

Resolutions of this sort range from face to face apology, mediation, repair of damaged property by the offender for the victim, and many more options. The result is a community-based answer for a localized form of harm.

JHS will be working with the Provincial government, Durham Regional Police and other community agencies in the creation of alternative measures programs that will launch in 2007. We'll be working with individuals under the Youth Criminal Justice Act (up to age 17), and young adults (age 18 – 24) in these new pilot services that address cases for minor (non-violent) offences.

Alternatives to Suspension

Along this same line of thinking, in terms of giving youth an opportunity to understand the impact their behaviour has on themselves and others, the Community Alternatives for School Suspension Program (CASS), held a successful launch in May 2006. This pilot project is a partnership with the Peterborough Victoria Northumberland Clarington Catholic District School Board, funded through Trillium. It gives suspended students in Clarington an opportunity to use their suspension time constructively. The facilitator provides programming that supports the students' academic goals and responsibilities, addresses the issues that brought the students to the program, engages students in discussion around teen issues, and provides opportunity to develop skills through volunteer work in the community.

As we enter our 45th year of service to Durham, we'll continue to broaden our spectrum of services to address areas of need in community programming. By delivering research-based initiatives with value-added services, in partnership with other experts in the community, we can provide the best investment of resources for maximum results that we can all be proud of.

Thanks for your Time!

Many thanks to the volunteers who have helped with answering calls, staffing displays at special events , assisting clients in our various programs, dropping things off, picking things up, and any number of other important tasks we can't do without. Your help is vital to our ability to provide quality services, and we truly appreciate your commitment!

Alexandra Czyzowska

Andre Igel

Ann Marie Bowden

Albert Chapple

Ashley Decker

Barb Sedore

Brandon Bailey

Brandon Lunn

Brent O'Hara

Candy Cerniuk

Carol Chantler

Conaully Russell

Curtis Moss

Daniel Dipede

Dave Allin

Danon Morey

Dawn Snodden

Denise Douglas-Murray

Diane Westerman

Erin Bell

Guy Morey

Holly Norwick

Jamie Breedon

Jeff Grabko

Jennifer Corrigan

Jeremy Brohart

Jessica Hendry

Jessica Johnson

Jessica Whiteman

Josh Landry

Jospeh Martin

Kassandra Rose

Kathleen Pantridge

Kaitlynn Wright

Katrina Russell

Kimberley Richards

Krystal Maclean

Leah Piercey

Mark Cameron

Mark Gillman

Mike Davis

Oby Asidiana

Pat Anderson

Rylan Morey

Scott Brady

Sharon Alipanopoulos

Shelley Langstaff

Terry Edwards

Victoria Hainer



JHS has provided free face painting on Canada Day for 5 years in a row as part of our commitment to being an active member of our community.



The Oshawa employment resource centre got a fresh coat of paint in 2006, bringing a little more colour to the work space.



Celebrating the opening of the new Whitby office with a cake cutting by staff and dignitaries.



Thanks to our supporters

Financial support from foundations, government, service clubs, and individuals make it possible for JHS to provide a holistic approach to service. Thank you for your generosity and consideration in 2006 and for investing in the needs of your community. Your support builds a stronger and brighter tomorrow.

3 Faces of Eve
 Archibald Orchards and Winery
 Alcatraz Skateboard Shops
 Baagwating Community Association
 Beaches Tanning Salon
 BNI Durham
 Boston Pizza (Ajax)
 Bowmanville Golf and country Club
 Bowmanville Sports Shop
 Burger King (Bowmanville)
 Casey's (Oshawa)
 Class Act Dinner Theatre
 CAW Local 222
 Cedar Park
 Cineplex Odeon Movie Theatres
 Dollarama (Oshawa)
 Durham Children's Aid Society
 Durham College
 Durham Home and Small Business
 Erikson Audio
 Espresso Legato
 Extreme Fitness (Pickering)
 Food Basics (Ajax)
 Holiday Inn Express (Whitby)
 Iceburg Vodka
 KFC (Hwy. 2 Bowmanville)
 Kings Court Catering
 KX96 Radio
 LaserQuest (Oshawa)
 Lioness Club of Oshawa
 Loblaws (Oshawa)
 Long and McQuade Musical Instruments
 MAC Cosmetics

Mandarin (Oshawa)
 Millennium Music
 Old Navy (Ajax)
 Ontario Power Generation
 Ontario Science Centre
 Paramount Canada's Wonderland
 Quality Suites (Whitby)
 Region of Durham
 Romancing the Home
 Rotary Club of Bowmanville
 Shoppers- (Hwy. 2 Bowmanville)
 Sobey's (Oshawa)
 St Pauls Church
 Subway (Hwy. 2 Bowmanville)
 Subway (Larry Baker)
 Teddy's Restaurant
 The Zone
 Thornton Arms Pub
 Toronto Raptors
 Walters Music
 Whitby Courthouse Theatre
 Williams Chocolate (Whitby)

Thanks to our Funders

Community Foundation of Durham Region
 Ministry of Community and Social Services
 Ministry of Training, Colleges and Universities
 Municipality of Clarington
 Region of Durham Health Department
 Region of Durham Housing Department
 Trillium Foundation
 United Way of Ajax/Pickering/Uxbridge
 United Way of Oshawa/Whitby/Clarington/Brock/Scugog

Our sincere apologies, but at the time of the printing of our annual report, our fully audited financial statements were not yet ready.

When completed, a printed copy will be available from our main office at 75 Richmond Street West, Oshawa in late May. You will also be able to access the full statement on our website at www.jhsturham.on.ca/aboutjhs at that time.

| Statement of Operations (CORE Program), Year Ended December 31, 2006 | | |
|---|------|--------------------|
| | 2006 | 2005 |
| Revenue | | |
| United Way grants | | \$344,209 |
| Programme revenue (Note 5) | | 349,646 |
| Other programme revenue | | 33,293 |
| Project X (needle exchange) | | 125,500 |
| Bingo—net | | 54,608 |
| Other receipts | | 10,779 |
| Donations (including deferred contributions) (Note 1) | | 12,734 |
| Interest | | 1,915 |
| | | 932,684 |
| Expenses | | |
| Salaries and benefits | | 683,511 |
| Staff training | | 868 |
| Travel | | 3,747 |
| Project X (needle exchange) | | 128,896 |
| Occupancy (Note 7) | | 51,985 |
| Mortgage interest | | 20,593 |
| Insurance | | 12,592 |
| Telephone | | 5,252 |
| Office | | 28,786 |
| Office equipment and maintenance (Note 1) | | (1,498) |
| Contribution to the John Howard Society of Ontario | | 45,694 |
| Meetings and promotion | | 3,070 |
| Professional fees | | 10,609 |
| Client assistance | | 117 |
| Amortization | | 9,370 |
| Miscellaneous | | 1,023 |
| | | 1,004,615 |
| Net Operating (Deficiency) Results | | \$ (71,931) |

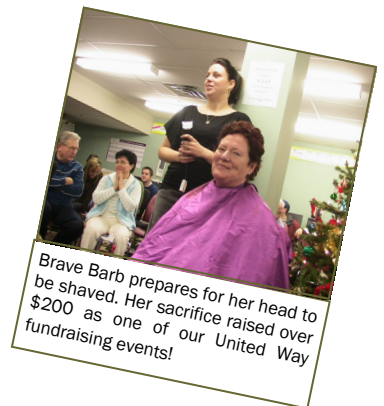


Staff Recognition

Our staff are something to be proud of. Each one carries with them the drive and determination to do their very best for each client. They work diligently and take their efforts beyond the call of duty. Thank you for your exemplary commitment to the work of JHS and for supporting each other in all our efforts this past year.

| 4 Years or Less | 5 to 9 Years |
|---------------------|-------------------|
| Ashley Egan | Paul Dobbs * |
| Jeff Belbeck | Cameron Jeffs * |
| Sabylla Mathieu | Cheryl Thompson * |
| Dee McKeown | Tanya Cochrane * |
| Lisa Filippelli | Laurie Croft * |
| Kate Stewart | Diane McKeage |
| Darren Grant | Cindy Baird |
| Sabiha Abo | Maria Perrino |
| Danielle Mosey | Judy Gales |
| Kertis John | Gail Spackman |
| Amanda Sidock | 10 to 14 Years |
| Melissa Walker | Beth Whalen |
| Beverley Oke-Hickey | Barb Hume |
| Rhonda Asada | David Smith |
| Veronica Breen | Maggie McCallum |
| Agatha Firek | Shelley Lawrence |
| Kathy Perrin | Pat Oliver |
| Gisele Whalley | 15 to 19 Years |
| Tass Tsakmas | Dianna Eastwood |
| Dean MacDonald | Joelle Morey |
| Christina Barrow | Bonnie Finn |
| Michelle Heald | Jan Langlois |
| Michelle World | 20 to 29 Years |
| Patti Harrington | Linda Haley |
| Crystal Forde | Maureen Bandola |
| | Over 30 Years! |
| | Bill Fry |

* Denotes staff receiving recognition award for either 5, 10, 15, 20 or 30 years of service.



JOHN HOWARD SOCIETY OF DURHAM REGION

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Oshawa, ON
L1G 1E3

Phone : 905-579-8482
Fax : 905-435-0352
E-mail : jhsdurham@jhsdurham.on.ca

CHECK OUT OUR WEBSITES!

JOBCONNECTDURHAM.CA

JHSDURHAM.ON.CA

THEFIREHOUSE.CA

The John Howard Society of Durham Region (JHS), founded in 1962, is a community-based social service agency. JHS is part of a national organization, and one of 18 branches in Ontario. JHS has over 70 full time personnel, as well as students, and project staff, with a diverse background of education and experience. JHS serves Durham Region, and has six locations: 4 offices (located in Ajax, Whitby, Oshawa, and Clarington) and 2 residences (located in Whitby and Oshawa). Although programs differ from branch to branch across the country, reflecting different community needs, the agency as a whole adheres to the same principle. philosophy and mission.

Mission Statement:

“Effective, just, and humane responses to crime and its causes.”

Be A Part of the Work!

As a registered charity, JHS Durham can issue tax receipts for your charitable donation. One of the easiest ways to express your support is through our secure, online donation system at our website.

Click on the “[Make A Donation](#)” option on our website to start. JHS uses the Canada Helps to coordinate and secure online giving. You can even designate your donation in honour or in memory of someone else.

You can also send for free, an electronic card for any donation. For example, you could send a friend or family member an “e-card” to let them know you are thinking of them. E-cards are available for birthdays, weddings, and more.

Aside from a small transaction fee for JHS Durham to utilize this online service, 97% of your donation goes to our charity!

- Tax receipts are sent immediately following the payment of your donation(s) to the E-mail address you supply.
- Your receipt is valid for tax credits! A secure PDF file type is used for your tax receipt. Electronic receipts are valid for tax filing by the CRA.
- Your donor information is not shared or sold to any other party.

For more information, or to donate in person, please feel free to contact us at 905-579-8482.

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Your image is our
inspiration.

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With thanks to CustomPrinting.ca for their ongoing support and services.

